### **Trust in a Nutshell**

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# Plan of the presentation

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Plan of the presentation

Do you trust me?

Do you really trust me?

- Do you trust me?
- Do you really trust me?
- So what?



### Why is trust so popular?

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Do you trust me?

#### • Why is trust so popular?

- Trust expressions (outside scope)
- Importance of trust

Do you really trust me?

- Metaphorical trust expressions
  - ◆ IT security people like metaphors : firewall, honeypot, virus, Trojan horse...
  - ◆ Trust expressions serve as simple metaphors for complex security concepts: trusted code, trusted third party, trusted computing...
- Trust has very positive connotations
  - Trust expressions are ideal as marketing slogans
- Trust expressions can be difficult to intuitively understand



# Trust expressions (outside scope)

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Do you trust me?

- Why is trust so popular?
- Trust expressions (outside scope)
- Importance of trust

Do you really trust me?

- Trusted computing: Computing platform with additional security hardware
- Trustworthy computing: Microsoft marketing slogan
- Trust eco-system : Microsoft marketing slogan
- WS Trust: WS security standard specifying how to generate security tokens
- Trust Bar : Mozilla browser toolbar
- Circle of trust: Liberty Alliance term for group of organisations that enter into identity federation agreement
- Trust provider : Certificate Authority
- Trusted Third Party: Entity assumed to keep secrets



### Importance of trust

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#### Do you trust me?

- Why is trust so popular?
- Trust expressions (outside scope)
- Importance of trust

Do you really trust me?

- Progress requires collaboration
- Potential collaboration partners must make decisions involving risk and uncertainty
- Fear of negative consequences is an obstacle for collaboration
- Trust
  - is a catalyst for human cooperation
  - influences type and size of organizations
  - represents social capital in a community



### The 2 definitions of Trust

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Do you trust me?

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#### The 2 definitions of Trust

- The trust relation v1.0
- A global (reliability) Trust relation - v2.0
- Digression 1 : Chemestry of Trust
- Maturity of the fields
- Computational Trust
- Manchala's (decision) Trust Matrix
- A Risk Model (Mayer & al., 2006)
- A global (decision) trust model - v2.9

- Reliability Trust: the subjective probability by which an individual "A" expects that another individual "B" performs a given action on which its welfare depends. (Gambetta, 1988)
- Decision Trust: the willingness to depend on something or somebody in a given situation with a feeling of relative security, even thought negative consequences are possible. (McKnight & Chervany, 1996)



### The trust relation - v1.0

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So what?

Trusting party

Wants to assess and make decisions w.r.t. the dependability of the trusted party for a given transaction and context

Trusted party

Wants to represent and put in a positive light own competence, honesty, reliability, and quality of service



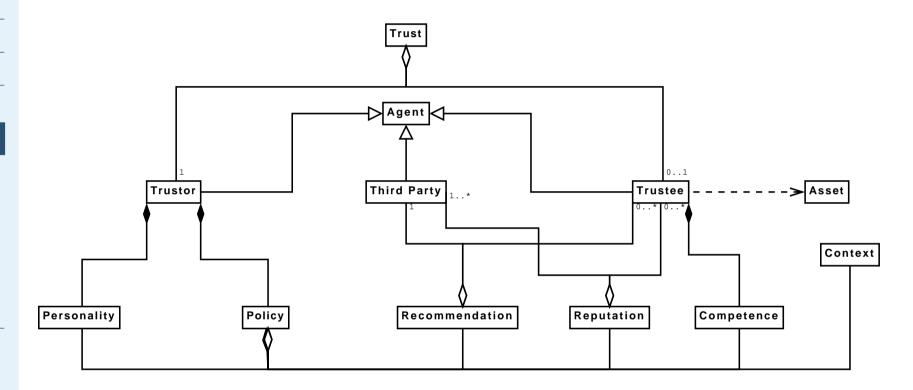
# A global (reliability) Trust relation - v2.0

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# **Digression 1 : Chemestry of Trust**

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So what?

### The hormone oxytocin

- is released after trusting behaviour
- stimulates trusting behaviour

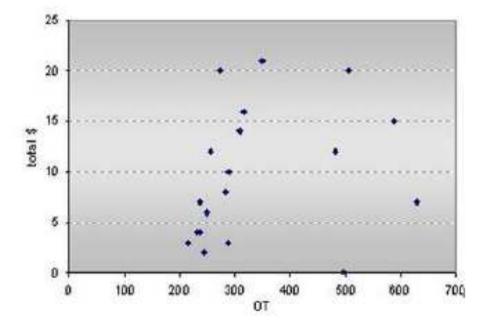


Figure 1: Zak & al., 2003



# **Maturity of the fields**

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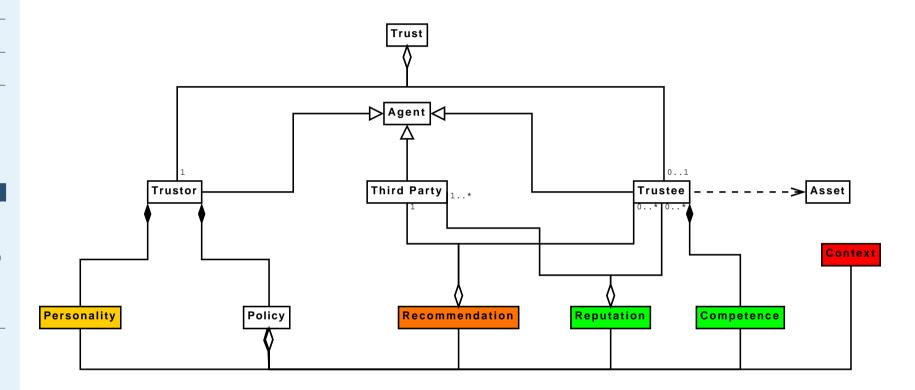
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### Maturity of the fields

- Computational Trust
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### **Computational Trust**

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- Maturity of the fields

### Computational Trust

- Manchala's (decision) Trust Matrix
- A Risk Model (Mayer & al., 2006)
- A global (decision) trust model - v2.9

- Most computational models assume reliability trust
- Decision trust not often modelled
- Decision trust can be complex and needs to take many additional factors explicitly into account, e.g. utility, risk, reliability
- Examples of decision trust models :
  - ◆ Manchala (1998)
  - Josang & Lo Presti (2004)



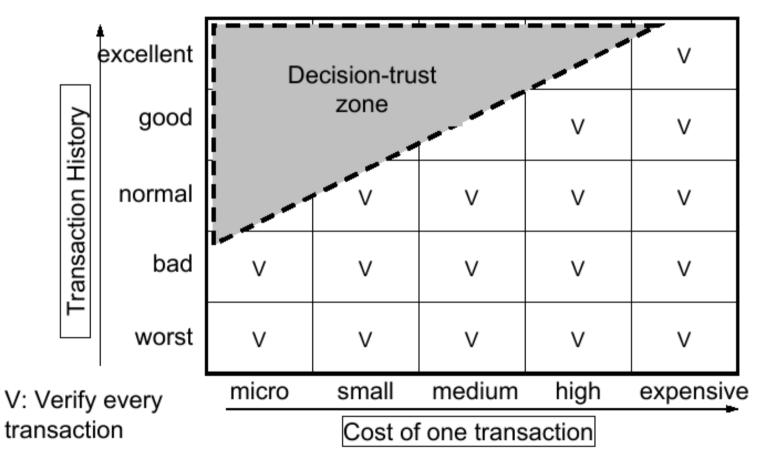
# Manchala's (decision) Trust Matrix

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# A Risk Model (Mayer & al., 2006)

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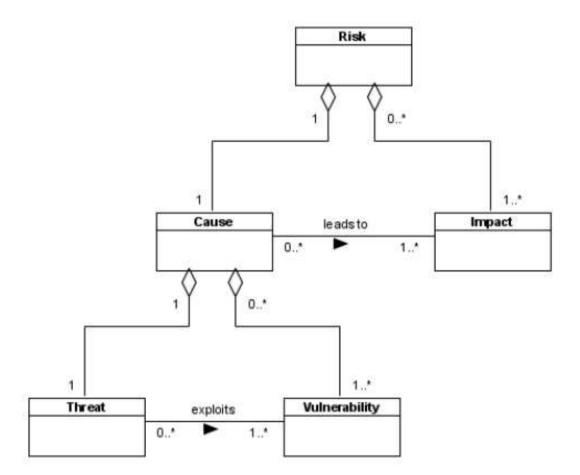
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### ● A Risk Model (*Mayer* & al., 2006)

 A global (decision) trust model - v2.9





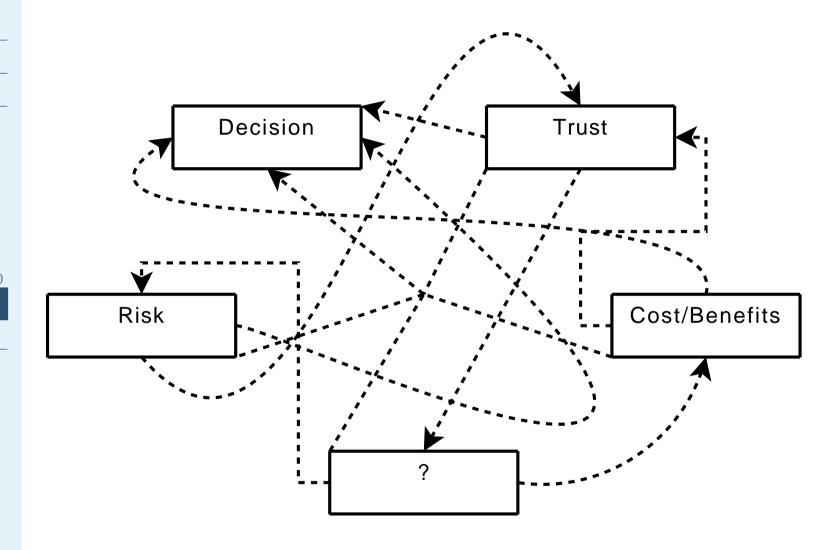
# A global (decision) trust model - v2.9

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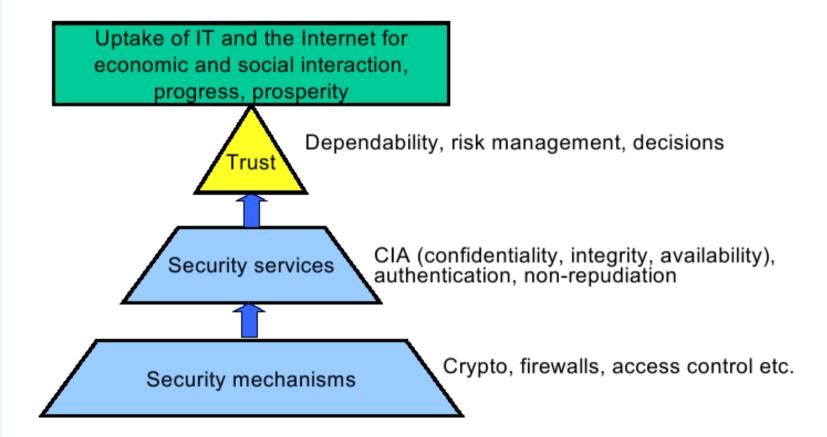
### Trust as an abstract security layer

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Do you trust me?

Do you really trust me?

- Trust as an abstract security layer
- Trust as assuptions/primitives to security
- References





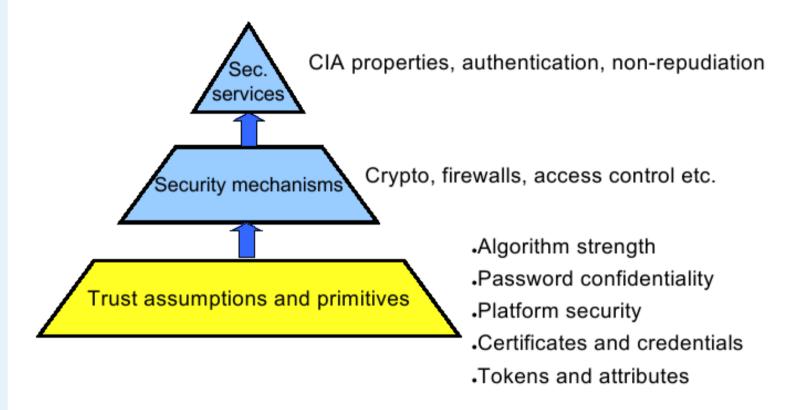
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### References

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#### So what?

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Survey: http://www.fit.qut.edu.au/josang/papers/JIB2006-DSS.pdf

Risk: thousands

Reputation : thousands

Competence: see Credential Networks, Trust Negociation...

Personality:

Affect and Trust, Hassell, iTrust 2005.

Modeling Trade and Trust Across Cultures, Hofstede, Jonker, Meijer, Verwaart.

Policy:

- ◆ The KeyNote Trust-Management System v2, Blaze, Feigenbaum, Ioannidis, Keromytis, RFC2704, 1999.
- ◆ A Formal Model for Trust in Dynamic Networks, Carbone, Nielsen, Sassone, SEFM 2003.
- Recommendation :
  - ◆ A Representation Model of Trust Relationships with Delegation Extensions, Agudo, Lopez, Montenegro, iTrust 2005.
  - ◆ Exploring Different Types of Trust Propagation, Jøsang, Marsh, Pope, iTrust 2006.
- Context: ???